

THE RITTENHOUSE

Dear Guest,

We are pleased to welcome you and your pet to The Rittenhouse. We ask that you adhere to the following guidelines to ensure you and all of our guests a pleasant stay. Your guest folio will be charged a **non-refundable** \$150.00 pet fee for deep cleaning upon your departure.

- Your pet must be house broken.
- Your pet must remain leashed at all times while in public areas.
- Your dog should not bark, or otherwise inconvenience other guests. In the event that your pet causes a disturbance towards another guest, you may be assessed a fee based upon necessary compensation of guest affected, not to exceed \$1000.
- Cats are to have their own litter box.
- All pet accidents are to be reported to Housekeeping immediately to ensure timely cleanup.
- While our staff is servicing your room, your pet should be with you out of the room, or secured by you in your room.
- Your pet must **never be left unattended** in the guest room.

If you have plans that do not allow you to take your pet with you, please contact our Concierge to arrange pet sitting and walking services. Fees are \$20.00 per hour with a minimum of three hours and a \$10.00 transportation fee for the sitter. Please allow at least 24 hours for these services to be arranged prior to the time of your arrival. In addition, we require a contact number where you may be reached at all times, while your pet is left with others.

Should guests be inconvenienced by your pet's behavior your account will be charged for any necessary reimbursement that was made. In addition, your account will be charged if your room requires any special cleaning or repair services beyond the non-refundable \$150.00 fee.

Thank you again for choosing The Rittenhouse and we look forward to your stay with us, and appreciate your understanding of our pet policy to ensure a pleasant stay for all of our guests.

Sincerely,

Chris Jaycock
Director of Rooms

Guest Signature: _____ Date: _____

Reservation number: _____

Mobile number: _____